

Mattress Warranties

Natura personal sleep indicator 20 year limited warranty

(Chinook, Bali, Brazia)

Revised July 2009



“Limited” Warranty Dealer Exchange Program

| Model | Full Replacement | 50% Trade In | 20% Trade In |
|----------------|------------------|----------------|-----------------|
| All PSI Models | 0 - 24 Months | 25 - 84 Months | 85 - 240 Months |

Trade-In value means that Natura will offer a credit of full/50%/20% of the current MSRP for a defective component, this credit to be applied to towards the purchase of a replacement component or complete bed from Natura. See chart above to calculate the trade-in value.

The mattress cover is warranted for two (2) years against structural defects in the material or workmanship. Loose threads, pilling, normal body contouring, and stretching of fabrics are considered cosmetic flaws, and are not covered.

Sales taxes plus shipping and handling charges are the responsibility of the consumer.

Consumer is required to deliver damaged product to Natura World Inc., Cambridge, Ontario, Canada. Natura reserves the right to substitute materials or models of equal value and quality.

This limited warranty is provided only to the original purchaser. To validate your warranty you will be required to produce a copy of acceptable proof of date and place of purchase. Trade labels and law labels must be intact to identify the bedding.

Natura will, at its option, replace or repair any mattress or component if they fail during the warranty period.

Repair or replacement of the mattress does not extend its limited warranty or begin a new warranty period.

The warranty does not apply to:

- Normal body impressions 1½” or less in mattress cushioning
- Firmness preference of the product
- Cover (fabric)
- Product sold for commercial use
- Stains or soil
- Burns
- Tears, punctures, or cuts to the vinyl air core caused by accidents, abuse, or any negligence by the consumer or user.
- Bedding sold “as is” or Floor Model Units.

Natura is not liable for incidental or consequential damages arising through the use of this product.

To make a claim, contact your original Natura dealer. If your original dealer is no longer in business or you have moved outside the service area, please call Natura World Inc. at 1-888-NATURA3, fax to 519-651-1891 or email info@naturaworld.com. Fax or email a copy of your bill of sale along with the completed warranty information sheets (available through your dealer or Natura World Customer Service). You will need a Return Authorization Number to return defective parts or beds to Natura.

This is the entire exclusive express limited warranty. The manufacturer neither makes nor is responsible for any other warranties, either expressed or implied, including those of retailing dealers. Any and all liability for breach of warranty, as well as damages for incidental or consequential losses is expressly denied.